

Corrigendum Document

on

Selection of System Integrator for Implementation of Web Based Integrated
Mines & Minerals Management System in Chhattisgarh



**CHhattisgarh infotech & biotech Promotion Society
(CHiPS)**

CHhattisgarh infotech & biotech Promotion Society (CHiPS)

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Corrigendum Reference Number: Corrig1/CEO/CHiPS/ChiMMS/2015 Date 20th Aug, 2015

Tender Reference Number: 06/CEO/CHiPS/ ChiMMS/2015 Date 27th July, 2015

Important Note:-

1. Bidders are requested to submit a signed copy of this corrigendum with Bid Submission.
2. The last date for bid submission is extended up to 14th September 2015 at 4:00 PM. Opening of Technical bid will be on same day at 4:30 PM.

Sr	RFP Document Reference(s) Section(s)	Page No(s)	Content of RFP requiring clarification	Points of clarification	Remarks	Response from CHiPS
1	Section QCBS-pt(G) page 97 of ChiMMS RFP		The Prime bidder or Consortium partner whose solution is proposed in the RFP should have experience in the roll out of Web based Application in different States/UT.	Please state whether implementation experience in roll out of Web based application in different PSU & Central Govt bodies will also be considered would also be considered.		As per RFP
2	Section 2.3.3- page 19 under Srl no 96) List of total project locations		Check Post & Weigh bridges(List Below) as on when basis	Request to provide 40 Check post locations other than 5 already stated in RFP. Please also state whether all these check posts have weigh bridges.		List will be provide later on availability basis.
3	Section 4.4- page 38		Customization/Development of Mineral Administration & Transit Pass Management Activities, Modules i.e All Modules of Application Software, covering all procedure and norms towards the Monitoring of mineral administration & Transportation activities at Check Post /Weigh Bridges	In case of independent weigh bridge, please state whether application needs to be implemented there also and whether that would be paid extra to the selected bidder for implementation. Incidentally, generation of report on weigh bridge data would require implementation of application at weigh bridge sites also.		If any private Weigh bridge integration required from DGM then it will be done by OSU team. Only logistic cost will be paid by CHiPS/ DGM as per State Government Rules.
4	Section 4.4-page 35 srl no (4)		Intelligence dashboard showing the location of the weigh bridges.	Intelligence dashboard has been asked showing location of weigh-bridge. Does that mean weigh bridges locations are likely to increase? If our interpretation is incorrect then what does it mean?		weigh bridges locations should be displayed in the dashboard on GIS map/ Google map

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5	Section 4.4. page 35 srl no (5)		Mineral statistics including production, dispatch, revenue, royalty rates, basic / sale prices, etc. with respect to international, national, state and district level.	It is assumed all international, district & state data would be provided by DGM and would be an input field and no automation is required to collate the same from existing data set. Is our interpretation correct? If no then, are we required to pull data from any third party of legacy software? If the requirement is to pull data from other application then kindly note that those application needs to publish the relevant APIs or need to push data in a structured format, else it cannot be done. Kindly please clarify the same.		Royalty and other Tax rates, basic / sale prices etc shall be provided by DGM and selected bidder will enter the data in system as and when basis. Production, dispatch, and revenue reports etc. will be generated real time through application software.
6	Section 5.45 page 140 srl I.a.i		The Application System and the Source Code will be deposited with the CHiPS & DGM before UAT and certification by a 3rd Party (STQC).	Since in clause no 4.4-page 32 of the RFP it is stated " <i>The Selected Bidder would configure and customize COTS (Commercial Off- The-Shelf) / Application software specific to the DGM, Chhattisgarh State</i> " thus it is assumed that the customized part of the application to suit DGM, Chhattisgarh needs using the APIs of the application needs to be handed over to an Escrow Account as Source Code of the COTS software is property to the application OEM. Will it suffice if the customized part of application suited for DGM, Chhattisgarh is escrowed rather than handing over to CHiPS, or a declaration be given that in the event of insolvency of the chosen bidder who owns the COTS, then the source code will be handed over to CHiPS.		Source code should be deposited to CHiPS/DGM as per RFP terms and condition.

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7	Phase -2 UAT page 29 & 30		Deployment of Application Software at CG State Data Centre	Since deployment of hardware at SDC is not mentioned as a deliverable in phase 2, then does it imply that deployment of application software will be done in any of the existing servers of SDC & then conduct of UAT will be done. Kindly clarify		CHiPS will provide required Hardware and software in SDC before deployment of application software in SDC for UAT.
8	Clause 4.4, Sr (4) page 35		Intelligence dashboard showing the location of the weigh bridges	Kindly clarify if Check Post & Weigh Bridges are co-existing (i.e. wherein there is a check post there needs to be a Weigh Bridge) or not. If not then how many such independent weight bridges (i.e. check posts) are existent. Also kindly clarify what is meant by intelligence dashboard		weigh bridges locations should be displayed in the dashboard on GIS map/ Google map
9	Clause No 4.5 (1) page 41		The Selected bidder shall do a survey of all locations in the first phase and prepare the survey report to execute the project. The survey report includes Infrastructure requirement, Network and connectivity requirement and Furniture and fixture requirement.	Post the study if its found out that infra is not proper then in payment schedule in page no 128 in srl (2) it is stated deployment of hardware & Go live certificationd are must, in such a scenario how will the SI receive its payment.		If required infrastructure is not proper (like internet connectivity, etc.) found in survey then DGM/CHiPS will provide the same with in timelines (10 months for phase 1 and phase 2 period).
10	Under Note, page 45		Any equipment damage/ destroyed of any natural/ unnatural disaster shall be replaced as per SLA with a new one with same brand with equivalent or higher specifications bearing no additional cost to the department and without impacting the business of the department	It is suggested that service provider should not be made to bear costs of damage to equipment due to either wear and tear, natural disaster or unnatural disaster; as this is likely to lead to extreme padding up of costs due to unknown uncertainty, specially in remote districts. It is suggested that all hardware replacement after initial go-live will be done by the service provider after replacement request from CHiPS and billed to CHiPS. A replacement time SLA can be agreed upon.		After UAT of hardware equipment, Selected bidder is responsible for Warranty and repair of the equipment. In case of natural disaster or damage due to human error the selected bidder is not responsible for the same.

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11	5.6.3 Tender Evaluation-Evaluation criteria table - Point :G	97	The Prime bidder or Constorium partner whose solution is proposed in the RFP should have experience in the roll out of Web based Application in different States/UT.	The technology and understanding required in web based applications experience is in nature similar in all the cases wethre its for State / Ut / PSU / Corporation / Private(reputed). Looking for experience in only state / UT can limit the competition.	The Prime bidder or Constorium partner whose solution is proposed in the RFP should have experience in the roll out of Web based Application.	As per RFP
12	5.6.3 Tender Evaluation-Evaluation criteria table - Point :F	97	The bidder or Constorium partner should have experience in implementing Capacity Building / Change Management in government/PSU projects (Provided training on Basic computer, internet, networks, project specific applications etc.)	We understand the projects in which training is provided shall be considered.		Yes
13	5.6.3 Tender Evaluation-Evaluation criteria table - Point :E	96	Prime Bidder or Constorium Partner should have successfully implemented similar project such as Mines and Minerals Management system on turnkey basis for any government departments in India. The project must be worth at least Rs. 1 Crore	Similar type of implementations are carried out only in few states of India, so This will limit the competition. However, as mining is different alltogether different domain to work, we request to put down criteria of mining domain experience and work.	Prime Bidder or Constorium Partner should have successfully implemented similar project such as Mines and Minerals Management system on turnkey basis for any government departments in India. The project must be worth at least Rs. 1 Crore	As per RFP

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14	Evaluation Criteria	95	Additional Term	CHIPS is planning to integrate 45 checkpoints this centralized system. And as weighbridge integration seeks greater expertise in integrating various h/w and s/w components and make them work in seamless manner, there should be some vendor experience evaluation based on weighbridge integration domain also.	Experience of integrating electronic weighbridges with centralized application 10 Upto 10 implementation 3 Marks >=100 or <250 implementation 5 marks More than 250 implementations 10 Marks	As per RFP
15	Page No. 26, Clause 3, Point No. 9		The Prime Bidder or Consortium partner should have implemented At least 1 similar Software Services (implementation of an Integrated Mining solution) Project3 for Government of India, any of the State/UT governments. The project must be worth at least Rs. 1 Crore in last five years.	Kindly Clarify Similar Software Services, as every software developed serves a specific purpose and Software's are development based on the requirement of the Agency. Similar project on page 27 is defined as "Similar Software Services Project" relates to projects involving development and deployment of Mines & Minerals Management System and Operation and Maintenance for the same system." Whereas Similar Project (as defined on Page No.96 point 1 E): A project would be treated as a similar project which at least covers 50 % module of the Functional requirement as mentioned in the RFP, How is it to be identified?		Similar software definition is mentioned on page no.27 in the RFP and same is applicable on the Evaluation Criteria. In the similar project the bidder should have at least 50% module of the functional requirement.
16	Page No. 26		Turnover	The turnover should be minimum 100 Crore against 12.5 Crore as the project requirement is minimum 100 IT professionals on the payroll and good amount of project development and implementation experience.		As per RFP

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17	Page No. 95, Clause 1 C		The Prime Bidder or Consortium Partner Should have Previous Software Services (design/development of solution) Turnkey project experience a) No. of Projects worth Rs. 4 Crore.	This Criteria does not mention the time line for Such projects i.e. the projects should be within the last 3 Years or More?		As per RFP
18	Page No. 96, Clause 1 E		Similar Project: A project would be treated as a similar project which has evidence of the work order or related documents majorly covers the At least 50% module of functional requirement mentioned under —Functional Scope in this RFP	Will the Modules such as Vehicle registration, Payment Gateway, online Collection of Taxes & Fee, SMS service, Online Submission of Application forms, Issuance of Road Permits, Checkpost automation, Role and access based administrative module, Necessary MIS etc. for any other project shall qualify under the Definition of Similar Projects		NO
19	Page No. 98, Clause 2 A		Application development expert or As per proposed composition of team (Average Experience) Minimum Qualification should be B.E./ B.Tech/ M.C.A.	Marking has been done twice for this criteria		As per our understanding at least two application developer is required in OSU team hence in the marking criteria it has come two time.
20	Page No. 100, Note:		Minimum qualifying Marks in Technical is 70 or more out of 100 Technical Marks. Only those bidders securing more than 70 marks shall qualify for commercial proposal opening.	Request you to kindly remove this clause, as the selection method in this RFP is QCBS, the minimum Qualifying criteria does not stand here, moreover this would to lead to opening of only 1 or 2 proposals		As per RFP

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21	Page No. 104, Clause 5.12		The bidder shall meet the criteria for eligibility mentioned in the Tender document. The bidder must have registration certificate, registration under Labour Laws Contract Act, valid sales tax registration certificate and valid service tax registration certificate, whichever is applicable, for this Tender. Any kind of consortium will not be permitted.	Kindly clarify this consortium Clause, whether consortium is allowed or not?		Consortium is allowed. Please read as below " Consortium is permitted up to maximum of two company".
22	Page No. 116, Clause 5.22 (a)		The penalty for various delays and deficiencies in —Web Based Integrated Mines & Minerals Management System Application software, implementation and Maintenance services will be as follows:	Kindly Modify this clause as "The penalty for various delays and deficiencies(for reasons only attributed to the successful bidder) in —Web Based Integrated Mines & Minerals Management System Application software, implementation and Maintenance services will be as follows:		The penalty will be applicable for reasons only attributed to the successful bidder.
23	Page No. 149, Annexure III, Point No. 3		If any changes in applicable Taxes during the contract period than CHiPS /DGM will be paid the taxes on actual basis.	Kindly clarify this clause		Any applicable Taxes at the time of invoicing will be paid on actual basis.
24	Page 96 Point no 1E and Page 99 Point no 4		Live Demonstration and evaluation of the Actual web based Mining Revenue Collection software implemented by the Bidder. The Bidder should demonstrate at least 50% of the module mentioned in the RFP (Max 25 Marks)	Marks for Mining related experience are 38 (1E - 13 Marks and for point no 4 - 25 Marks) out of 100 which will restrict most of the companies having experience in other turnkey projects as the qualifying marks for technical evaluation are 70. It may also be noted that experience on 5(five) e-governance projects the marks allotted are only 5. Kindly review marking scheme to enable more companies to participate.		As per RFP
25	3	25	Eligibility Criteria, Point number 3: Consortium, not more than 2.	As the project requires domine specific knowledge and experience in different fields, Request to allow at least 3 partners in the consortium.		As per RFP

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26	3	26	Eligibility Criteria, Point number 8: The Prime Bidder must have a proven track record of successfully implementing at least Three (3) IT-Projects	The Consortium partner experience also must be considered. Hence request to change "The Prime Bidder or Consortium partners or all partners together" must have a proven track record...		As per RFP
27	3	26	Eligibility Criteria, Point number 8.1: At least one of the project should be an integrated turnkey IT- projects of a value of Rs. 4 Crores or above for Central Government / any of the State/UT governments / PSU in India in last five years.	We have got lot of experience in implementing IT projects in India and overseas. Request to consider overseas experiences also for evaluation.		As per RFP
28	3	26	Eligibility Criteria, Point number 9: The Prime Bidder or Consortium partner should have implemented At least 1 similar Software Services (implementation of an Integrated Mining solution) Project for Government of India, any of the State/UT governments. The project must be worth at least Rs. 1 Crore in last five years.	Similar service implementations are sparse and hence request to consider projects implemented in last 7 years.		As per RFP
29	3	26	Eligibility Criteria, Point number 10: The Prime bidder or Consortium Partner whose solution(application software) is proposed must have been assessed and certified for CMMi Level 3 or above.	Certification by International Organization for Standardization (ISO) is equaling to Capability Maturity Model Integration (CMMI) Level3 certification. Hence consider to include ISO certification in eligibility criterion.		As per RFP
30	3	26 and 27	Eligibility Criteria, Point number 11: The Prime bidder should have a minimum strength of 100 IT professionals with the company.	Considering size of the project and its requirement, request to restrict IT professional requirement to 50 personnel.		As per RFP

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31	4	46	Data Digitization and Data Migration, Para3: Any corrections identified by the Department or any appointed agency, during the Data Quality Assessment and Review,	Request to appoint a competent official who can verify prepared digitization data as Single Point of Contact (SPOC).		DGM will appoint SPOC in every district office for all work related to Selected Bidder
32	4	47	Data Digitization and Migration: Number of Records	Please clarify whether A3 and A4 size records are total number for the entire state or for each district.		The quantity mentioned is for entire state. District SPOC will provide you the data need to digitalize for System.
33	4	48	Training and Capacity Building 4.1B: 20 days training session Division wise for the approx. 400 officials/ end-users of DGM & its Offices (Regional & District)	It is assumed that the Lodging and Boarding expenses for the department officials and other invitees for the training will be borne by department. Please clarify.		Yes department will provide the Lodging and Boarding expenses for the department officials
34	5.34	127	Payment Schedule	Request to adjust payment schedules so as to accommodate 15% mobilization advance on submission of Performance Guarantee.		As per RFP
35	1	8 and 9	Point number 14 and 15: Cost of Tender Document and Earnest Money Deposit (EMD)	We are registered and certified as Small and Medium Enterprise. As per Micro, Small and Medium Enterprises Development (MSMED) Act 2006 and "Public Procurement policy for Micro and Small Enterprises (MSEs) order 2012 para10 - Micro and Small Enterprises shall be facilitated by providing Tender set free of cost and exemption of EMD payment. Request for exempting Earnest Money Deposit Payment.		As per RFP
36	1	8	Point number 8: Last date of Submission of Bid 26/8/2015	Request to allow at least 2 weeks time after providing pre-bid clarifications		As per RFP

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37	Eligibility Criteria (Section III, Eligibility Criteria, Sr. No 9 of page No 26)		The Prime bidder or Consortium partner should have implemented at least 1 similar software services (implementation of an integrated Mining solution).....of at least 1 crore in India in last five years	The Prime bidder or Consortium partner should have implemented at least 1 similar software services (implementation of an integrated Mining solution or Government G2G and G2C applications).....of at least 1 crore in India in last five years		As per RFP
38	Detailed Functional Scope of Application Software (Section IV Scope of Work , Sr. No 21, Page No. 40)		SMS helps monitoring the movement of Trucks /Loads	For enabling SMS for monitoring the movement of Trucks, service provider like Airtel or Vodafone to be tied up. Will this be CHiPS responsibility or Systems Integrator? Kindly clarify		SMS gateway will be provided by CHiPS. The selected bidder should integrate the same.
39	PKI Based Authentication (Section IV Scope of Work , Sr. No 4.19, Page No. 75)		The solution shall support PKI based authentication	Who will be responsible for supply of PKI certificates.. CHiPS or Systems Integrator ?		CHiPS will provide the PKI certificates to department officials and the selected bidder will integrate the same.

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40	Payment Schedule (Section V, Sr. No 5.34, page No.128)		<p>1. On successful Completion of Phase 1 and Phase 2 Activity.....15% of the contract value</p> <p>2. On successful Completion of Phase 3 Activity, including Hardware deployment at project location, Master Data uploading, Training etc.....15% of the contract value</p> <p>3. On successful Completion of Phase 3 Activity and Start Minimum requirement of Phase 5 under O & M Phase, including FMS, Help Desk Support & OSU manpower deployment, Training..... 5% (per quarter) of the contract value.</p> <p>4. On successful Completion of Phase 4 Activity, including Application deployment at project location, & UAT for Stage-2 development....10% of the contract value</p> <p>5. Installation and Implementation of Hardware and Software for additional 40 Check Post Location 100% Cost of Per Check Post location</p>	<p>1. 46%</p> <p>2. 20%</p> <p>3. 2%(per quarter for 12 qtrs)</p> <p>4. 10% of the Contract Value</p> <p>5. 100% cost of per Check Post Location on a pro-rata basis</p>		As per RFP
41	Deployment of necessary Hardware at project location sites. Page: 45		The Selected Bidder would be responsible for insurance of the equipment against Fire, and theft.	Please delete the clause		Please read as below. "The Selected Bidder would not be responsible for insurance of the equipment against Fire, and theft"

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42	5.20.5 Penalty. Page 112		Penalty Clause	Kindly cap the overall penalty to 10% of the total contract value.		Maximum Penalty Cap is 10% and already mentioned on clause no. 5.20.5 at page no. 112
43	General		SOW of weigh Bridge	weighbridge integration part and need more clarity on "Master data build up and Data Digitization of legacy data".		Important Data need to be digitize like mining lease documents etc. and meta data entry for the same.
44	SECTION- IV 4.3	Page 31,	4.3	STAGE WISE IMPLEMENTATION OF FUNCTIONAL MODULE FOR APPLICATION SOFTWARE	Please confirm whether the proposed Solution is required on Real Time basis or only for Web Services.	the proposed Solution is required on Real Time basis, only integration with other portal or provide information to Ministry of Mines, Govt. of India will be Web Services.
45	SECTION- IV 4.4 (point 5)	Page 38,	4.4 (point 5)	The application would be developed along with an integrated mailing system for the ease of communication between the application users.	Please confirm who will be responsible for providing mailing system.	CHiPS/DGM will provide the mailing server and the selected bidder need to implement the same.
46	SECTION- IV 4.5 (point 3.3)	Page 45,	4.5 (point 3.3)	Some of the Data may be provided in Soft copies and the same may be imported by the Selected Bidder using required utilities	Please confirm the format in which soft copy of data is currently available.	The selected bidder will study at the time of Survey and department will provide data in available format.
47	SECTION- IV 4.5 (point 4)	Page 48,	4.5 (point 4)	Training & Capacity Building	Please confirm the location where training is required to be conducted.	At district location.

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48	SECTION- IVpoint 4.9	Page 72,	point 4.9	The application should be capable to integrate with other Application like UID, MTRS, MSDG, e-District, GIS & SSDG or as required by the DGM/ CHiPS.	Please confirm the technology platforms of the third party applications that need to be integrated with proposed Application. Also, please confirm as who will be responsible for providing web services related to third party application for integration with proposed Application.	The selected bidders application software should be interoperable with other system . The selected bidder will coordinate and integrate with other system.
49					Please confirm/ define number of integrations to be done with services.	Its depend as per the requirement of DGM/CHiPS. The requirement will be cater by OSU team without any extra cost.
50	SECTION- IV point 4.10	Page 72,	point 4.10	The application should be capable to integrate with International Standard Biometric authentication system and Bidder may Integrate the Biometric system if required by DGM/ CHiPS	Please share details of Biometric Authentication System.	International Biometric Authentication System like UIADI system etc. as per International norms.
51	SECTION- IV point 4.13	Page 73,	point 4.13	The CHiPS / DGM will provide you all hardware, Operation software and connectivity to run the software.	Please provide type and details of connectivity at each location	The DGM/CHiPS will provide the requisite connectivity to Selected bidder.

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52	SECTION- V point 5.34	Page 127	point 5.34	<p>Payment Schedule</p> <p>Point1: On successful Completion of Phase 1 and Phase 2 Activity, including Application software deployment in SDC & User Acceptance Test for Application. (15% of the contract value)</p> <p>Point 2: On successful Completion of Phase 3 Activity, including Hardware deployment at project location, Master Data uploading, Training etc. (15% of the contract value)</p>	<p>We request you to kindly change the percent of payment terms as under:</p> <p>Point1: On successful Completion of Phase 1 and Phase 2 Activity, including Application software deployment in SDC & User Acceptance Test for Application. (25% of the contract value)</p> <p>Point 2: On successful Completion of Phase 3 Activity, including Hardware deployment at project location, Master Data uploading, Training etc. (25% of the contract value) as it is very less as per size of the project.</p>	As per RFP
53	Ref. (Point 4.2 : Phase-1/ Page No. 29)		Site inspection & preparation of survey report for all Project locations	Does the site inspection activity is limited to survey IT infrastructure at DMO and check post or it is required to check all the dispatch points at mines end ?		Its shall be limited to MRD, DGM, Regional & Mining offices and Check post.
54	Ref. (Point 4.2 : Phase-2/ Page No. 30)		Deployment of Application Software at CG State Data Centre	Can we get clarity, whether SDC will provide Staging environment for UAT or not? If not, in which location SI should deploy the application for UAT?		CHiPS will provide requisit hardware before UAT.

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55	Ref. (Point 4.2 : Phase-3/ Page No. 30)		Data Digitization, Master Data Entry, Legacy Data Entry of 37 Locations	<ul style="list-style-type: none"> - Does the classification of data have been prepared for data digitization and legacy data entry? - Does the data digitization is limited to scanning and convert into image format or else? - Whether legacy data entry? - Whether OCR or ICR etc? 		1) Important Data need to be digitize like mining lease etc. and meta data entry for the same. The district SPOC will communicate the data need to digitalize at the time of scanning and data entry. 2) OCR not required
56	Ref. (Point 4.2 : Phase-3/ Page No. 30)		GO-Live of Application Software at 37 locations	Is there any scope to do Pilot implementation of some major modules and then scale-up to entire state?		As per RFP
57	Ref. (Point 4.2 : Phase-3/ Page No. 30)		After completion of 5 Check post, any additional check post will be implemented....	<ul style="list-style-type: none"> - How many Check posts are operational out of 45 check posts? - Whether DMG will provide the infrastructure for any additional check post or not other than H/W and software? 		As per RFP
58	Ref. (Point 4.2 : Phase-4/ Page No. 31)		a) Note: Phase-4 would commence only after the successful completion of Phase-3. b) Point 4.2 the entire project in phase wise manner the total time span is 18 Months	a) Up to phase-4 completion, the total time line is estimated as 22 months, but in the beginning it is indicated that the total time span is 18 months. B) What is the correct implementation time line?		The bidder may start development of Phase 4 after UAT of Pahase 2 and Implement with Phase 3 timeline. If bidder needs to deploy the Pahse 4 module after completion of phase 3 than maximum 4 months period is allowed as per RFP terms and condition. Hence timeline is 18 months and phase 4 will be run parrally.

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59	Ref. (Point 4.2 : Phase-5/ Page No. 31)		Deployment of Facility Management Services (FMS) personnel for support day to day operation at 27 district locations.	Does every district have their own civil infrastructure at the District Mining Office to accommodate FMS personnel?		Yes DGM will provide the same and the FMS person at the district level will manage entire operation of respective district .
60	Ref. (Point 4.3 : Phase-5/ Page No. 31)		Payment gateway module	Does the State Govt. has Payment gateway or SI needs to do arrangement through third party payment gateway?		CHiPS/DGM will provide the payment gateway provider.
61	Page 29 Para 4.1 Point 7		GPS based vehicle tracking system	Who will provide - GPS devices - Geo fencing - Route Rationalization - Cadastral Map etc		Please refer BoM and technical specification mentioned in the Tender
						Please refer Corrigendum for New Specification
						CHiPS will provide the same
62	Ref. (Point 4.4 : SL#4/ Page No. 35)		Application Software for Mobile to read & write barcode	Does the mobile application write barcode? If yes, what is the purpose/objective to write and how?		Write feature in the mobile application is not required
63	Ref. (Point 4.4 : SL#4/ Page No. 35)		Integration of check posts and weigh bridges with district and directorate level offices.	Is Weigh bridge integration required at the Directorate level office? Please clarify		If any Weigh bridge/ Check post integration required than payment will be made according to Financial proposal for per check post/ weigh bridge basis

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64	Ref. (Point 4.4 : SL#5/ Page No. 38)		The application would be developed along with an integrated mailing system for the ease of communication between the application users.	Does it mean to integrate application with Mail Service (SMTP)? Please clarify the same.		Yes
65	Ref. (Point 4.4 : SL#16/ Page No. 40)		By Payment Gateway lessees would be able to load applications from their places and after approval (with digitally signed Transit Pass),	Request you to please clarify the same. Perhaps we may need to remove "By Payment Gateway" from the statement.		Please read as below " After payment done through payment gateway, lessees would be able to load application for transit pass from their respective places and after approval the lessee shall print the digitally signed Transit Pass for transporting minerals".
66	4.2 /30		Phase-3 would commence only after the successful completion of Phase-2 The department will provide the site availability and connectivity to the successful bidder	Detailed provision is not clear. Request you to please elaborate on the same.		1) Phase 3 will only commence after successful completion of phase 2. 2) The department will provide the site availability and connectivity to the successful bidder.
67	4.4 /37		Payment & SMS Gateway Module: SMS Integration with all modules	Please confirm who will bear SMS charges?		CHiPS/ DGM
68	4.4 /39		The Latest Relation Data Base Management System (RDBMS) is to be used for all Database related solutions.	Version with data base to be specified. Who will bear the cost of RDBMS, if the latest version is not available at Data Center?		The Selected Bidder will provision of Latest RDBMS & licenses and related cost and quote for the same in Commercial proposal.

Sr	RFP Document Reference(s) Section(s)	Page No(s)	Content of RFP requiring clarification	Points of clarification	Remarks	Response from CHiPS
69	4.4 /40		By Payment Gateway lessees would be able to load applications from their places and after approval (with digitally signed Transit Pass), lessee should print the digitally signed Transit Pass for transporting minerals.	Digital Signature engine to be used with server side and signature at client side. SSL is a must for these kinds of transactions. SSL should be domain/ wild card with EV feature.		Web Based application should be SSL based & bidder will responsible for the same.
70	4.5 /41		Site Survey at Project locations The Selected bidder shall do a survey of all locations in the first phase and prepare the survey report to execute the project. The survey report includes Infrastructure requirement, Network and connectivity requirement and Furniture and fixture requirement.	Will the BOQ provided to Department after first phase study? Dept. will procure the material thereon? (Networking Equipment)		The bidder will do survey and CHiPS/DGM may provision for the same.
71	4.5 /43		The Data Center in the SDC would host the Application Software for the Mineral Resources Department/ DGM Office.	If SDC will provide the software then please clarify the requirement mentioned in Page no.39 asking for Latest database details.		SDC will not provide the RDBMS licenses. The bidder should mention the Database requirement and no. of licencese required in technical bid.
72	4.5 /45		The selected Bidder will provide minimum 3 year warranty support for all Hardware supplies as per above List. If any hardware order will be placed after UAT than 3years Warranty will be applicable from date of Installation.	The warranty should be start from the date of Delivery. If the installation get delayed after delivery who will bear the cost?		As per RFP
73	4.5 /45		Any equipment damage/ destroyed of any natural/ unnatural disaster shall be replaced as per SLA with a new one with same brand with equivalent or higher specifications bearing no additional cost to the department and without impacting the business of the department	In case of natural disaster the entire cost has to be borne by the Department. Because, site preparation and other amenities are provided by theDepartment.		Please refer this query response above

Sr	RFP Document Reference(s) Section(s)	Page No(s)	Content of RFP requiring clarification	Points of clarification	Remarks	Response from CHiPS
74	4.5 /49		All Travelling, Boarding and Lodging expenses of the training faculty would be on account of the Selected Bidder and CHiPS /DGM would not be responsible for the same.	Expenses should be borne by the Department. Frequency and delays cannot be identified from the beginning.		As per RFP
75	4.5 /57		In case any hard disk drive of any server or client machine is replaced during warranty / AMC the unserviceable HDD will be property of State and will not be returned to the Selected Bidder.	Defective parts should be returned to bidder as replacement. Because, these items will be delivered to OEM. Bidder has nothing to do with this.		Clause deleted
76	4.5 /57		The Selected Bidder shall have in stock and provide adequate onsite and offsite spare parts and redundant component to ascertain that the uptime commitment as per SLA is met.	% of stock has to be mentioned		The bidder may assume and maintain the stock as per their SLA.
77	4.5 /59		The Selected Bidder shall provide maintenance of Hardware, including preventive, scheduled and predictive Hardware support, as well as repair and / or replacement activity after a problem has occurred.	Define predictive hardware support		According to product supply by the bidder.
78	4.5 /61		The Selected Bidder will ensure proper audit law policy, user awareness policy, password policy, vulnerability scan, patch management policy, information security policy, antivirus policy, physical security policy, classification policy, backup policy, media handling policy, access control policy and other security policies and measures inconformity with provisions of IT act 2000 for successful completion of the project in consultation with Competent Authority.	Scope will be limited to the clients (District offices / zonal offices/ check gates) unless there is adedicated connection.		The scope will be limited to project locations including server at SDC location.

Sr	RFP Document Reference(s) Section(s)	Page No(s)	Content of RFP requiring clarification	Points of clarification	Remarks	Response from CHiPS
79	4.5 /64		Testing must demonstrate that the new systems: Satisfy the operational and technical performance criteria.	Request you to please define the scope.		Should present that system is functional and technically ok during testing.
80	5.34 /128		Payment Structure	Need to be changed. Hardware delivery payment is also included with total Cost.		As per RFP
81	4.3 / Page 32		The CHiPS /DGM may their own discretion can change the stage of module after signing the agreement with selected bidder.	The contract/MSA/Agreement cannot be changed. This should be replaced with; The CHiPS /DGM change the stage of module after signing the agreement with selected bidder after mutual discussion.		As per RFP
82	5) FMS, preparation and maintenance up to district level./ iii/Page 54		The CV for OSU team will be provided with the bid and same may be interviewed by the Technical Committee during the presentation.	Request you to replace the same with "The CV for Project Manager will be provided with the bid and same may be interviewed by the Technical Committee during the presentation"		Please read as below " The CV for Project Manager will be provided with the bid and same may be interviewed by the Technical Committee during the presentation"
83	3. ELIGIBILITY CRITERIA/ Page 26 / Point No. 10		The Prime bidder or Consortium Partner whose resolution(application software) is proposed must have been assessed and certified for CMMi Level 3 or above. The certificate should be valid for at least a period of one year from the date of submission of the bid	The Prime bidder or Consortium Partner whose resolution(application software) is proposed must have been assessed and certified for CMMi Level 3 or above. The certificate should be valid till submission of bid and an undertaking shall be given to keep renewing during the contract validity period.		Please read as below " The Prime bidder or Consortium Partner whose solution (application software) is proposed must have been assessed and certified for CMMi Level 3 or above at the time of submission of Bid.
84	Page No.45		The Selected Bidder would be responsible for insurance of the equipment against Fire, and theft.	This point may kindly be removed as per the discussion in the pre-bid meeting.		Clause deleted

Sr	RFP Document Reference(s) Section(s)	Page No(s)	Content of RFP requiring clarification	Points of clarification	Remarks	Response from CHiPS
85	Page No. 95		CMMi- Level 3 Certification – 1 Mark CMMi- Level 4 Certification – 3 Marks CMMi- Level 5 Certification – 5 Marks	CMMi- Level 3 Certification – 3 Mark CMMi- Level 4 Certification – 4 Marks CMMi- Level 5 Certification – 5 Marks		As per RFP
86	Annexure IV	153	This Deed of Guarantee executed at _____ by _____ / _____ (Name of the Nationalized/ Scheduled Bank) having its Head / Registered office at _____, and having one of its branches at _____ Raipur (hereinafter referred to as “the Guarantor”)	we kindly request you to remove the line “ and having one of its branches at _____ Raipur” from paragraph 1 of EMD format because the local branch issuing the EMD shall not be agree to transfer the rights of EMD to any other branch		Having one of its branch at raipur is compulsory.

Addenda:-

A. The following Addenda are to be read, as mentioned below at **Page no.44, in Deployment of necessary Hardware at project location sites on Sr. no. 9**

“Off-Line Ups (500 VA line interactive UPS with Minimum 30 Min Back Up)”

B. The following Addenda are to be read, as mentioned below at **Page no.108, under Duration of Contract Point No. 5.19.**

The CONTRACT shall initially valid for a period of **Four & Half Years (One & Half Year** for Implementation, 3 Year for O&M) year from the date of signing of the Agreement. CHIPS may extend the Agreement for another two (2) year period with as mutually agreed by CHIPS/DGM & successful bidder

C. The following Items replaced with new items are to be read, as mentioned below at **Page no.149 & , under Section Annexure III, Commercial Proposal Format**

The Item No. 1 under category of F in Commercial Proposal Format “GPS receiver with antenna along with a modem suitable for vehicle mounting, Mobile data terminal for four wheelers” is replaced with “Handheld Mobile Computer Device”.

D. The following Addenda are to be read instead of existing clause in RFP, as mentioned below at **Page no.149, under Section Annexure III, Commercial Proposal Format, Table category F, Sr. No. 2**

“GPRS Sim Module with SMS in CUG and GPRS service with 1 GB data uploading/ downloading per month services for 36 months service”.

E. The below are the revised **Commercial Price Formate table at Page No. 149.**

The bidder should fill the prices under below table instead of table mentioned in RFP.

S. No	Item Name	Qty	Unit	Unit Rate (in INR)	Per Unit Tax	Unit Rate Inclusive of Taxes (in INR)	Total Amount Inclusive of Taxes(INR)
		Q		R	T		TA=Q*(R+T)

S. No	Item Name	Qty	Unit	Unit Rate (in INR)	Per Unit Tax	Unit Rate Inclusive of Taxes (in INR)	Total Amount Inclusive of Taxes(INR)
		Q		R	T		TA=Q*(R+T)
A. Project Infrastructure							
1	Desktop Computer as per specifications provided in Annexure XI	80	Nos.				
2	Laser Printer (capable of printing Barcodes of standard symbologies like PDF417 and other Standard 2-dim barcodes) as per specifications provided in Annexure XI	30	Nos.				
3	Scanner A-3 as per specifications provided in Annexure XI	30	Nos.				
4	Off-line Ups (500 VA line interactive UPS with Minimum 30 Min Back Up as per specifications provided in Annexure XI	80	Nos.				
5	Barcode Scanner / Reader (2D) as per specifications provided in Annexure XI	40	Nos.				
Sub -Total Cost Project Infrastructure (A)							
B. Application Software & Portal Development/SRS & GAP Analysis							
1	COTS / Application Software after System Requirement Study (SRS), Operating System for Server, Latest Enterprises RDBMS ,Survey & GAP Analysis Report for Stage-1 and Stage-2 Modules including implementation charges for all	1	Lum Sump				

S. No	Item Name	Qty	Unit	Unit Rate (in INR)	Per Unit Tax	Unit Rate Inclusive of Taxes (in INR)	Total Amount Inclusive of Taxes(INR)
		Q		R	T		TA=Q*(R+T)
	offices and 5 Check Post						
2	One time Application software implementation charges on per check post on actual basis	40	Nos.				
Sub -Total Application Software (B)							
C. Master Data Build-up & Data Digitization							
Digitization and Master Data upload of all existing Mineral Concession/Licenses & other legacy data (Major/Minor)							
1	A0 Size Document	1000	Pages				
2	A3 Size Document	1000	Pages				
3	A4 Size Document	300000	Pages				
Sub -Total Cost Master Data & Digitization (C)							
D. Operations and Maintenance/ FMS							
1	Facility Management Services (FMS) of the entire project for a period of 3 Years (27 resources for 3 years)	972	Per Manpower Per Month				
2	Help Desk Support Executive for Call center operation of the entire project for a period of 3 Years (2 resources per shift for 3 shift operation)	216	Per Manpower Per Month				

S. No	Item Name	Qty	Unit	Unit Rate (in INR)	Per Unit Tax	Unit Rate Inclusive of Taxes (in INR)	Total Amount Inclusive of Taxes(INR)
		Q		R	T		TA=Q*(R+T)
3	Supervisor for Help Desk Support Executive for Call center operation of the entire project for a period of 3 Years (1 resources for 3 years)	36	Per Manpower Per Month				
4	Operational Support Unit (OSU) for operation and Maintenance of the entire project for a period of 3 Years (5 resources onsite for 3 years)	180	Per Manpower Per Month				
5	Operation & Maintenance for HW & SW of the entire project for a period of 3 Years	1	Lum Sump				
Sub-Total Cost for Managed Services (D)							
E.	Training & Change Management						
1	Computer Basic Awareness and Application training	400	Nos.				
2	Technical training	20	Nos.				
Sub-Total Training Cost (E)							
F.	GPS System						
1	Handheld Mobile Computer Device as per Specification Mentioned below for four wheelers & 40 Check Post.	67	Nos.				

S. No	Item Name	Qty	Unit	Unit Rate (in INR)	Per Unit Tax	Unit Rate Inclusive of Taxes (in INR)	Total Amount Inclusive of Taxes(INR)
		Q		R	T		TA=Q*(R+T)
2	GPRS Sim Module with SMS in CUG and GPRS service with 1 GB data uploading/ downloading per month services for 36 months service.	67	Nos.				
3	Application Software for GPS Monitoring	1	Lumsump				
Sub-Total Cost of GPS System (F)							
GRAND TOTAL (A+B+C+D+E+F) = X				Grand Total in Figure			
GRAND TOTAL (A+B+C+D+E+F) = X				Grand Total in Words			

F. The following Addenda are to be read instead of existing clause in RFP, as mentioned below at **Page no. 180, under Technical Specification for Technical Specification for GPS Device sr. No. 6**

6. Technical Specification for Handheld Mobile Computer Device

Sr. No	Function	Features Minimum Specifications	Specifications Provided by Bidder	Reference (Page No./ flag No.)	Higher/ Same	Compliance (Yes / No)	Remarks
1	Processor	latest high speed processor min 1GHz with suitable operating System					

Sr. No	Function	Features Minimum Specifications	Specifications Provided by Bidder	Reference (Page No./ flag No.)	Higher/ Same	Compliance (Yes / No)	Remarks
2	Memory	512MB RAM or higher, 1 GB Flash or higher, With expandable micro SD card Capacity up to 32GB					
3	Interface	Interface : RS232(Optional), USB 2.0					
4	Wireless	Wireless : WLAN (IEEE 802.11 b/g/n) GSM/GPRS/EDGE/ CDMA should support 3G					
5	Communication	USB 2.0, Bluetooth					
6	Power	Battery Back up for minimum 6 hrs of use in the field suitable mechanism for charging from 220V standard AC power supply must be provided with charger, Vehicle charger also to be provided. One Stand by Battery required					
7	Camera	5MP Integrated Camera with flash or better					
8	Display and Keypad	Minimum 3.5" or higher, minimum color VGA 640 x 480 resolutions, QWERTY keypad or touch screen with long life buttons, backlight, should be readable in sunlight.					
9	Indications	Suitable indication on device for charging, low battery, connectivity etc.					
10	Dimensions and Weight	Light weight and should be easy to hold in the palm					
11	Storage	Expandable micro SD card capacity min 16 GB					
12	Global positioning	Integrated GPS with A-GPS					

Sr. No	Function	Features Minimum Specifications	Specifications Provided by Bidder	Reference (Page No./ flag No.)	Higher/ Same	Compliance (Yes / No)	Remarks
	System (GPS)						
13	Accessories	User manual, Good Quality Device cover casing with Belt Hook for protection from dust and drop, Carry bag for protection from rain.					
14	Warranty	3 yrs comprehensive warranty including parts and labor. It would include coverage for ware and tare and accidental damages.					
15	OEM support	OEM should have in country service centre					
16	Upgrade options	upgradable snap on options for UHF RFID integration for reading Metal tags and ETC tags					
17	Operating System support	Windows / Android platform should support					
18	Scanner	Should support all kind of barcode scanner					
19	Rating	IP 65 or higher					
20	Software	SDK softwatre Licence required					
21	Connectivity Type	Sim Slot with 2G, 3G support					
22	Device Type	Ruggedized					

G. The following clause are to be read instead of existing clause in RFP, as mentioned below at **Page no.42, under Application software deployment**

The selected bidder will deploy the application software at the CG state data center. CHiPS /DGM will provide the necessary Hardware (Server, Firewall etc.) for deployment of application. The Bidder has to mention number of servers and other hardware, software required to run the application as per specification provided in **Annexure – XVI** in technical bid. **The required licence's for Operating system software for deployment of application and Latest Enterprise level RDBMS (MS SQL, Oracle etc.) shall be provided by selected bidder as per the architecture proposed in the bid and availability of servers in CG SDC.**

The bidder should on their own calculate the No. of licencese required to successfully run the application and cost should be included in the proposed application software in Table B point no. 1 (application software and implementation charges).

Note: CHiPS/ DGM is not responsible for Latest RDBMS licenses required to run the application. The bidder should read Latest RDBMS is in the scope of bidder wherever mentioned in the Scope of CHiPS/DGM in the RFP.